BulkSigner®

General Information

BulkSigner® website https://bulksigner.com/ is the website of e2Serv Ventures Pvt. Ltd., corporate office at 204, Chawla Complex, Sector 15, CBD Belapur, Navi Mumbai, Maharashtra – 400614, India.

By using our website https://bulksigner.com/ and by providing us with your personal/business details, you give your consent to us processing your information in accordance with the terms of this privacy policy. It is very important for you to review this privacy policy with our Terms and Conditions. If we decide to change our privacy policy, we will post those changes on this page so that you are always be aware of what type of information's we collect from you and how we use it.

Our privacy policy describes the ways in which BulkSigner® collects, uses, and protects your personal/business details. By "personal/business details" we mean details that can be associated with a specific person/business that we have received at the time of registration for the services and can be used to identify that person/business.

We collect personal details/information from you when you use BulkSigner® solutions or services or its related applications sites, services and tools or when you telephone or email our support/sales team or chat with them.

Your personal information gathering:

To improve our support services, we gather following information:

1. **Information collected via forms on the website:**

This information is directly collected from you when you fill out the forms: a. Enquiry/Demo Request, b. Trial version download, c. Purchase of a new license or 4. Raising a support ticket.

This information, typically your contact information, is used for our technical/support team to contact you back to serve the request raised by you.

Additionally, when you purchase a license, we collect GSTN and business details to help provide the tax invoice. You have the choice to provide whatever information you feel is appropriate.

2. **Information collected when you use a free trial or a purchased license:**

Bulksigner® is installed on your machine and entire processing is done there, hence all material things (PDF files, DSC etc.) remain on your PC only.

Following information is collected, for the purpose of checking license validity only, and following details are sent to our server:

1. Activation date and time (one time),

2. CPU Id (one time) and

3. No. of documents processed for every bulk-signing event

Every time application is started license is validated using above parameters. Furthermore internet

connectivity is required on your PC to allow this.

3. Information collected when you activate a license:

These details are collected for to identify a user, using a particular license key. This helps specially in cases when a customer is using multiple licenses, to identify the user/PC of a specific license

How do we use the information gathered from you?

Once we gathered information from you, we use them to provide our services related to BulkSigner®, to fix your issues/problems encountered, to renew licenses and inform new upgrades/services. We do not sell or share your information except as described in this privacy policy.

How long do we keep your personal information?

BulkSigner® may keep the personal information collected from you as described in this privacy policy for as long as you use our services or till it fulfil the purposes for which it was collected.

While some of the information provided by you may be mandatory, some other information may be optional. Without providing the mandatory information, you may not be able to use our solution/services. You can choose not to provide certain optional information.

Protecting your personal information

We keep your personal information securely with us. We take every precaution to safeguard all your personal information from unauthorized access or use. However, the Internet is not a secure medium and we cannot guarantee absolute privacy or confidentiality of your personal information.

Changes to Our Privacy Policy

From time to time, we may revise this privacy policy. It is recommended that you visit the website regularly and make yourself aware of any changes we make to this privacy policy.

Secured website

BulkSigner® https://bulksigner.com/ uses the industry-standard Secured Socket Layer (SSL) protocol. All information (including name, email address, mobile number) you enter while using BulkSigner® https://bulksigner.com/ website is used to provide the services requested by you. Access to your personal information is restricted to authorized personnel only.